



Driver and Ski Technician Role Profile

Transfer Driver:

- Airport and train station transfers for guests
- In resort shuttle service as required
- Customer service position: first point of contact for guests
- Ensure guests' wellbeing during journey
- Responsibility for care of vehicles, identifying damage or problems
- Carry out routine safety checks and report any issues
- Ensure vehicles are clean inside and out
- Completion of vehicle logs
- Assist chalet team with weekly shop, packing and unloading

Ski Technician

- Weekly preparation and service of ski equipment
- Delivery and fit of hire equipment in guest chalets
- Provide ongoing support with ski hire during the week as required

Communication and other tasks

- Report to Resort Manager and Directors
- Proactively report potential vehicle maintenance or Health & Safety issues
- When required, assist other members of resort staff to ensure customer service
- Attend and contribute to weekly staff meetings

Driver and Ski Technician Eligibility and Experience

- We are welcoming applications for the 2021-2022 ski season from EU passport holders.
- For non- EU passport holders, the current agreement to work in France requires you to hold a valid carte de séjour/working holiday visa.
- Over 21 years old (for vehicle insurance reasons) with a full, current, clean driving licence held for more than 2 years
- D1 classified (preferred but not essential)
- Recognised ski technician qualification (preferred but not essential)
- Customer service experience
- Excellent communication skills
- Experience of working unsupervised
- Excellent attention to detail
- Time-keeping and prioritisation skills
- Positive outlook and strong work ethic
- Natural team player